



DAVE'S WORLD

MODERN ENERGY SOLUTIONS

Thank you for choosing the **Dave's World's Awesome Sauce Ten Year Service and Full Product Coverage; Coil to Coil! Meaning ALL parts!**

At Dave's World we believe buying a heating and cooling system is one of the biggest and most important investments you can make for your home. It's not just about comfort; it's about peace of mind. It's knowing your new system is always going to stay up and running in both the coldest and hottest of times.

What it is: You have chosen the best product protection in the industry. Dave's World provides the best, local service possible without the hassle. We make this possible because it's ours; your investment is our investment. We are not happy unless you are happy. This is why when you purchase Dave's World's Awesome Sauce you are fully covered, parts, labor and cleaning! Your problem is our problem...but in reality it is no problem for us to take care of you and your investment. We have AWESOME trained, certified, and insured technicians who are focused on repairing and/or cleaning your investment in the first visit if possible.

Eligibility: To be eligible for coverage, the product must be in good working order at time of contract purchase. If it is determined that a claim results from a preexisting condition, an estimate will be provided for repair of the unit. We reserve the right to inspect the product at any time to determine eligibility for coverage. Model and Serial number has to be legible and tagged on unit at all times. Date of purchase has to be proven before coverage can be purchased.

What is covered: Mechanical and electrical failures contained within the equipment (inside and outside units) and biennial cleanings for a total of five.

What is not covered: Repairs due to weather damage, such as ice, salt from the ocean, other water damage, and acts of GOD such as wind and lightning; power surges from power company or residence or brown outs; neglect from not maintaining the equipment, including shoveling snow, as requested by Manufacturer or Dave's World Inc.; or any accessories. (Condensate pumps, modems, added controls and weather caps)...



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Coverage Limits: There are no limits to the number of claims that can be made; however, the limit of liability is the replacement cost of like and kind equipment during the term of the agreement. In other words, if it costs more to repair the unit, we can choose to replace old unit with new unit at our discretion. New unit might be slightly different in appearance, but will have the same quality and performance as original.

Transfer of coverage: For a minimal administrative charge of \$100 per unit (outside/inside unit) the new homeowner can have the warranty transferred to his/her name. Example: One outdoor unit with 3 indoor units = \$400.00

Coverage on existing installations: Agreements can be sold on units that are up to 1 year from the installation date. Note that the policy is effective retroactive to the date of installation in this case.

Coverage start date: Date of install and project paid in full. Service providers: Dave's World has: trained, certified, insured, AWESOME technicians on staff.

IMPORTANT NOTICE: The product to be covered has a specific make, model and serial number which were designated at time of manufacture. The information can be found on each product. It is your responsibility to verify the exact information for each product to be covered. If the information does not match at time of service call, coverage may be declined.